

Workforce Directions



ARC Broward
Workforce Development

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SE Success Story

Kickin' it up a notch!



Jerry Motter, Director

While the Calypso Grill must close for two weeks for necessary remodeling work, you should be aware that it will reopen May 16th under new management. We are thrilled to announce Larry Layton will become Calypso Manager on May 9th. Larry brings a great resume of starting and running restaurants. He has some exciting ideas as to how he can help us grow Calypso into a great place to eat, learn and work. Next month's newsletter will feature more information.

CORE PURPOSE

Enriching the lives of people
with disABILITIES.

We are very grateful to the leadership of Chef Nancy Lee Spilove, Michelle Culmer, and Julian Robinson for all their hard work to open Calypso Grill and demonstrate that it can be a successful. It has been a lot of hard work to turn what was a storage room into a fully functioning, licensed commercial kitchen. In addition, accepting the challenge of teaching consumers to do the majority of the work has taken a special patience on the part of not only the Calypso Crew, but you, our customers as well. Thankfully, through much effort, Calypso Grill has become a reality. Today, we are serving over 1,000 lunches to consumers, and hundreds of breakfasts, lunches and snacks to staff members each month.

However, recent customer satisfaction surveys challenged the Calypso Crew to offer more menu items and to do it faster. We are listening to your suggestions. When Calypso reopens, we expect to be able to:

Workforce Development

- Electronics Recycling
- Supported Employment
- Skill Center
- Van Washing
- Calypso Grill
- Spic 'N Span

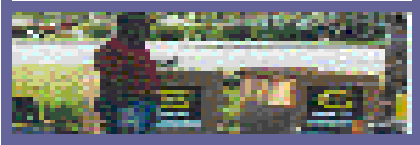
- Very Soon, Calypso will be serving real French Fries
- Publish a menu with items you can count on
- Offer daily specials
- Offer a call in or fax in service
- Offer delivery, on and off campus

Calypso Grill



ARC & Partners celebrate Earth Month

In celebration of Earth Month, ARC Electronics Recycling along with Best Buy and Broward County hosted an Electronics Recycling Event on April 23. Broward County Residents were able to recycle their unwanted electronics free of cost. They were also eligible to enter a drawing for a \$500.00 or one of 5 \$100.00 Best Buy gift cards. The event took place at the Best Buy location in Sunrise. The day was declared a success with over 120 participants.



Do you want to recycle your unwanted electronics?
Call 954-577-4160

Workforce One Kiosk



Supported Employment is proud to announce that Donna M. is celebrating 5 years of employment with J.L. Audio. The management of J.L. Audio considers her to be a valuable asset to their company. Due to her excellent performance, she has been given a higher function task. Donna is happy in her current position and SE is providing bi-weekly visits. *Way to Go, Donna!*

A workforce One Kiosk Machine is now located in Building 3. Any citizen of Broward County seeking employment, or businesses seeking qualified employees will have access to job listings, career information and other services. All this is tied into a database provided by Workforce One. It is easy to use and first time users are required to register for the free service.

Skill Center News

During our monthly consumer meeting, consumers learned and discussed about Autism, in congruent to April being "Autism Awareness Month". We discussed the Skill Center standard operating procedure clause about the no usage of Walkman, cellular phones, Game boy, walkie-talkies, or any other electronics devices that affect consumers' production while at work. Consumers were informed about their rights to communication using the different means of communication, for example, fax, E-mail, postal mailing, and the telephone.

One consumer suggested that we have an ARC College/University that offers degrees and technical certificates such as culinary, nurse, education, and gardening. There was another suggestion about getting more funds for trips and to buy other accessories with ARC logo.

Before the meeting ended, consumers applauded Rafael M for earning the Skill Center Consumer of the Month Award. Rafael earns this award because of his dedication to his work. His supervisor had this to say about him, "Rafael is a hard worker who is always willing to help and he is a perfect gentleman." *Congratulations Raphael!*

By Mathais Louis, Program Manager

**"Become a possibilitarian.
No matter how dark things
seem to be or actually are,
raise your sights and see
possibilities -- always see
them, for they're always
there."
Norman Vincent Peale**

Beautification Day

Our first annual Beautification Day held on April 19 was a blast! We had 2 main projects landscaping - targeting the front areas of buildings 1 & 2 and painting the Great Room, hallways and lobby of building 2.

Over 60 employees started the day meeting in groups over coffee and donuts in the Great Room to discuss plans for the day. We started painting and landscaping, it was hard work coupled with lots of fun. We got to know employees from other departments on a more personal level. We are all proud of the work done and the campus has been enhanced significantly. Overall it was a productive day and the energy and enthusiasm from all exemplifies teamwork at its best, all in the spirit of our **Good to Great Campaign**. Great work team! Looking forward to next year! *Awesome!*



We have a passion for what we do, integrity for how we do it, respect for



all of our stakeholders, a drive for excellence and an entrepreneurial spirit.





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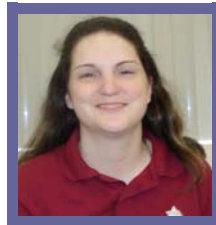
**WORKFORCE
DIRECTIONS**

Ideas, suggestions?
rhenry@arcbroward.com

Happy Birthday!

Elizabeth Narain-Kersting April 8
Mathias Louis April 25
Gabrielle Peak April 26
Kelly Gestring April 30

Welcome to Workforce Division!



Let's welcome Naomi Prather to our department. She was transferred from the ABLE Department where she worked as a Behavioral Associate. Naomi started at ARC in October 2001 with the TIP Program. Naomi enjoys art-work, reading and writing.

Congratulations!

Marsha Edwards has been promoted to Vocational Instructor/Coordinator. She was hired full time as a Habilitation Instructor in December 2001. Marsha holds a Bachelor of Science degree in Health Service Administration from Florida International University. She enjoys playing volleyball and is also a member of her church choir.



New Contract for Employment Services Department

ARC Broward, Inc. is very pleased to be expanding the job development, job placement and job training services provided with a renewal of the existing *Supported Employment* contract with the Department of Vocational Rehabilitation and the addition of a new contract for *Employment Services*. This contract allows ARC to expand its client base and serve more people with disabilities.

The Employment Services Department will be expanding its array of services, offering more structured job seeking skills classes and job clubs for consumers looking for or recently being hired into competitive, community based jobs.

By Ghada Aly, ARC Supported Employment Manager

**"The real winners are not just those at the top but those who have come the farthest over the toughest roads. Your victory may never make the headlines. But you will know about it, and that's what counts."
Ernest A. Fitzgerald**



- * Plans are underway for Consumers with entrepreneurial skills to have their crafts showcased on sale in the Great Room.
- * Our annual Mothers Day Plant Sale begins on May 5 thru May 6 at the plaza. For special orders contact Marcia Wright.
- * The Skill Center NRSS Program to start May 2, letters were sent out to parents/guardians and Waiver Support Coordinators. Subs will be used for the program.